

IMPORTANT NUMBERS



MSM-sponsored insurance plan

Participating Pharmacy:

OptumRx Pharmacy Benefit Manager Participating Pharmacies

- ◆ To find out if a pharmacy is an OptumRx Pharmacy call 1.800.880.1188

OR

- ◆ Visit OptumRx website:
www.catamaranrx.com

Claim Administrator:

Claims Address

Consolidated Health Plans
2077 Roosevelt Avenue
Springfield, MA 01104
1.877.657.5030

Claims questions, member services, com- plaints & grievances

Consolidated Health Plans
1.877.657.5030

Language access services

1.800.633.7867

Member Services Representatives are available
Monday – Friday 8:30 a.m. – 5:00 p.m.

General Insurance Questions:

School's Broker

USI Affinity – Collegiate Insurance
Resources
1.800.322.9901

www.cirstudenthealth.com/msmnyc

Travel Assistance Services for Students

To contact Travel Guard:

- ◆ Inside the United States and Canada, dial toll free 1.877.249.5362.
- ◆ Outside the United States and Canada:
 - Request an international operator.
 - Request the operator to place a collect call to the U.S. at 1.715.295.9625.
 - Email assistance@aig.com

Campus Health and Counseling Center

Health and Counseling services are located on the **main campus** and available free of charge (insurance is not required) to both residential and non-residential students.

Campus Health Nurse, Rm 105

Susan Mitchell, RN, BSN

Email– smitchell@msmnyc.edu
Phone– 917.493.4278
Mon - Fri 9:00am - 5:00pm

MSM Counseling Center, Rm 104 & 106

Dr. Michele Barnett, Ph.D.

Email- drmicheleb@verizon.net
Phone- 212.873.0146
Monday: 11:00am - 3:00pm
Wednesday: 11:00am - 4:00pm

Dr. Peter J. Haddad, Ph.D.

Email- peterjhaddad@gmail.com
Phone- 917.804.7183
Thursday: 10:00am - 4:00pm

Dr. Elizabeth Clark, Psy. D

Email- lizclarkpsyd@gmail.com
Phone- 847.772.1655 (texts preferred)
Thursday: 8:30am - 11:30am

Dr. Shara Sand, Psy. D

Email- shara@drsharasand.com
Phone- 212.666.5376
Friday: 11:30am - 2:30pm

On-Call Mental Health EMERGENCIES

917.734.9168

Please visit <http://www.msmnyc.edu/Offices/Campus-Health-Counseling-Center> for more information.

M Manhattan
School of Music
STUDENT AFFAIRS



**MSM Wellness
Services
&
Health Insurance
“How-To” Guide**



Are you sick?

- ◆ If it is an **EMERGENCY** call 9-1-1 or go directly to the nearest emergency room:
Mount Sinai-St. Luke's
1111 Amsterdam Ave, New York, NY 10025
- ◆ If it is **not** an emergency but you need to see a doctor, see options below.

Students with MSM-sponsored insurance plan

1. **Magnacare PPO Network and PHCS / MultiPlan PPO Network Participating Providers-** To find out if a Provider is a Magnacare PPO Network Participating Provider or PHCS / Multiplan PPO Network Participating Provider:
 - ◆ Call 1.800.235.7627 (Magnacare PPO Network) or 1.888.560.7427 (PHCS / MultiPlan PPO Network)
 - ◆ Visit www.magnacare.com or www.multiplan.com to search for a list of participating providers

OR

2. **To register for an appointment with a Weill-Cornell The Center for the Performing Artist Physician-** Call 646.962.ARTS (2787) and speak to a dedicated care coordinator who will help identify the appropriate specialist and assist with scheduling a visit. Website: <http://weill.cornell.edu/centerperformingartist/>
- * Please contact the MSM Campus Health Nurse to request a referral prior to registering for an appointment with Weill-Cornell.

OR

3. **Walk into local urgent care center**

Students with OTHER insurance plans

Contact your health insurance provider's customer service department or log on to their website to request a list of participating physicians or local urgent care clinics in the area where you are authorized to be seen.

Local Urgent Care Centers

City MD Harlem

80 W 125th St (Malcolm X Blvd. & 5th Ave)
New York , NY 10027
Tel: 212.913.0820

Hours

Monday - Friday: 8AM to 8PM
Saturday - Sunday: 9AM to 8 PM

City MD W 104th

2710 Broadway
New York , NY 10025
Tel: 212.658.0676

Hours

Monday - Friday: 8AM to 8PM
Saturday - Sunday: 9AM to 8 PM

Cure Urgent Care

2689 Broadway (between 102 & 103)
New York, NY 10025
Tel: 212.832.2756

Hours

Monday-Friday: 8AM-8PM
Saturday-Sunday: 9AM-8PM

City MD W 146th

3556 Broadway
New York, NY 10031
Tel: 212.271.4364

Hours

Monday - Friday: 9AM to 9PM
Saturday - Sunday: 9AM to 5 PM

Mt. Sinai Upper West Side

638 Columbus Ave, at 91st Street
New York, NY 10024
Tel: 212.828.3250

Hours

Monday - Friday: 8:30am - 8:30pm
Saturday and Sunday: 9:00am - 5:00pm
Holidays: 9:00am - 3:00pm

Northwell Health- Upper West Side

2628 Broadway (at 100th Street)
New York, NY 10024
Tel: 212-897-1992

Hours

Monday - Friday: 8AM - 8PM
Saturday, Sunday & Holidays: 9AM - 5PM

City MD Upper West Side

2398 Broadway (@88th Street)
New York, NY 10024
Tel: 212.721.2111

Hours

Monday - Friday: 8AM – 10PM
Saturday & Sunday: 9AM - 9PM



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